Dear Conference Participants,

We would like to thank you for your participation, hoping that your impressions, information and new insights would help you develop the cluster concept in your regions more successfully.

For the third time in a row, we gathered at DAYS OF CLUSERS in Nis, this year’s Balkan Conference.

Cluster House Team noted participation of 163 participants, as well as numerous representatives of public institutions and media.

The following speakers represented the Conference Partners: Carsten Lund, LEDIB Programme Director; Andreas Zilcken, Regional Coordinator of the Trade Department for Western Balkan, Embassy of Kingdom of Denmark in Republic of Serbia; Ana Illic, Assistant Director, Serbian European Integrations Office; Professor Aleksandar Gracanac, PhD, Coordinator of the Board for SMEs, Serbian Chamber of Commerce; Snezana Nikolic, Advisor for Non-financial Support, Financial Market and Financing, National Agency for Regional Development of RS; Mihajlo Zdravkovic, City Councillor for Economy, City of Nis; Professor Nenad Pavlovic, PhD, Vice Rector for Science and Publishing, University of Nis; Professor Dragan Arandjelovic, PhD, Faculty of Civil Engineering and Architecture Nis; Aleksandar Popovic, Secretary, Regional Chamber of Commerce Nis; Bojan Avramovic, Director, Regional Development Agency JUG; Jasna Stevovic, Director, Incubator Center Nis; Boban Matic, Director, Free Trade Zone Jug.

A letter of support from HE Vida Ognjenovic, Ambassador of Serbia to Copenhagen, Denmark, was read as well. The Conference was opened by Danka Milojkovic, Director of the Cluster House and President of the Council for Clusters of SCC.

The Conference was covered by the following media:

- Electronic media: RTS, RTS Radio Beograd 1, RTV Belleamie Nis, RTV5 Nis, TV ZONA Nis, Production Agency JUGINFO, NTV Nis, JUZNE VESTI – web portal
- Print media: Vecernje novosti, Privredni Pregled, Narodne novine, Nirapress Publishing Company, Infobiro Nis, Ekonometar
Structure of participants: Out of 163 Conference participants, there were 32 clusters (24 domestic, 8 international), 45 support institutions (33 domestic, 12 international), 6 scientific research institutions, 3 EU programs and 27 experts from European countries.

Acknowledgments for contribution to cluster development in the Balkans were awarded to:

- **HE Vida Ognjenovic**, Embassy of Republic of Serbia in Copenhagen, Denmark,
- **Carsten Lund**, LEDIB Programme Director
- **Zorica Maric**, Serbian Ministry of Finance and Economy
- **Ministry of Economy of Republic of Montenegro**
- **Nikolina Trajanoska, PhD**, Ministry of Economy of FYROM
- **Ministry of Economy, Energy and Tourism, Bulgaria**
- **Republic Agency for Small and Medium Enterprises Development, Republic of Srpska**
- **GRM, Novo Mesto, Center of Office Administration in Tourism, Slovenia**
- **Dejan Gojkovic**, Serbian European Integrations Office,
- **Ana Zegarac**, National Agency for Regional Development
- **Ljubomir Aleksic**, Secretariat for Economy and Finance of AP Vojvodina
- **Aleksandar Gracanac**, Serbian Chamber of Commerce
- **Professor Slavisa Trajkovic, PhD**, Faculty of Civil Engineering and Architecture
- **Boban Matic**, Free Trade Zone JUG Nis
- **Professor Milena Injac, PhD**
- **Nicolai Sederberg Rottboll**
- **Enric Pedrós**, The Cluster of Agricultural Machinery in Catalonia – FEMAC , Spain
- **Mr. Dagfinn Moe**, Fruits & Berries Programme
- **Biljana Marceta**, The Danube Tourism Cluster ISTAR 21
- **Vojvodina Metal Cluster – VMC**
- **Association of Aircraft Industry of Serbia – UVIS**
- **NiCAT – Cluster of Advanced Technology, Nis**
- **Construction Cluster DUNDJER**
- **Vera Veljanovska**, Serbian Chamber of Commerce
- **Smilja Bojovic**, INFOCLUSTER Magazine Editor-in-Chief
- **Juzne vesti**
- **TV5**
- **TV ZONA NIS**
- **NTV Nis**
- **RTV Belleamie Nis, NARODNE NOVINE**
- **Nira press**, Magazines Ekonometer and Biznis magazin
There were 19 exhibitors at the INFO CLUSTER HOUR (a one-hour exhibition of clusters and institutions).

**Friends of the Conference were:** WENS – Women Entrepreneurship Network Serbia, YUMIS Nis, Boki food Prokuplje, OPEKA BRICK Construction Cluster Nis, Zogo Fashion Nis, Agricultural Advisory Service AGROZEM Ltd Nis

All the presentations are available at the Cluster House web site, Days of Clusters sub-site: [http://daniklastera.clusterhouse.rs/prezentacije/](http://daniklastera.clusterhouse.rs/prezentacije/).

All the photos from the Conference are available at the Cluster House web site, Days of Clusters sub-site: [http://daniklastera.clusterhouse.rs/foto-galerija1-2/](http://daniklastera.clusterhouse.rs/foto-galerija1-2/).

Video material from the Conference is available at the Cluster House web site, Days of Clusters sub-site: [http://daniklastera.clusterhouse.rs/video-galerija1/](http://daniklastera.clusterhouse.rs/video-galerija1/).

Attached to this page are Conference Participants List, as well as a letter from the Cluster of Dental Tourism from Sofia, Bulgaria in which they express an intention to organize DAYS OF CLUSTERS in Bulgaria next year.

For all additional info, please contact the Cluster House Info Centre.

**The most important outcomes of the DAYS OF CLUSTERS 2012 are:**

- Need for active inclusion of the Balkan countries in the strategic development of clusters as drivers of innovation, competitiveness and unemployment rate decrease
- Need for systemic strategic planning of the Balkan clusters development
- Need for an organized networking of the Balkan clusters
- Introduction of the cluster organizations to the latest European trends in business and clustering
- Connecting of clusters, business organizations and institutions
- Drawing the attention of European expert community to the needs and opportunities of the Balkan countries in the area of cluster development in order to achieve a more efficient access to funds
- Need for a more active participation of financial institutions in clusters

We would like to use this opportunity to thank you for your participation and support, and we would like to invite you to stay updated about the events of the Cluster House via [www.clusterhouse.rs](http://www.clusterhouse.rs), in order to get timely information about our activities on networking of clusters in the Balkans.

**BEST REGARDS FROM NIS, YOUR CITY OF CLUSTER IN THE BALKANS!**

LEDIB Cluster House Team